

South Campus Quarter

Utility Information

Tenants must set up required utilities in their name starting **on or before** their move-in date. **Written proof of transfer must be shown before any keys will be issued.** To facilitate move-in you may email your proof of transfer to office@southcampusquarter.com prior to picking up keys. Tenants are responsible for disconnecting service **after** vacating the property.

Schedule your utility turn-on a minimum of 2-3 weeks in advance to ensure your service will be ready at move-in time. To avoid a delay in getting internet/cable service, schedule this as well.

Required Utilities:

Campus Courts Non-Remodeled Apartments: *Electric*

Campus Courts Remodeled Apartments: *Electric, (Water/Sewer: tenants invoiced by South Campus Quarter)*

308 S. Campus Ave. Apartments: *Electric*

Bern Street Apartments: *Electric, Gas*

Campus Commons Duplexes: *Electric, Water/Sewer/Trash*

530 S. Campus Ave. & 111 Bern Street Houses: *Electric, Gas, Water/Sewer/Trash*

Utility Contact Information:

Electric: Duke Energy, 800-544-6900, www.duke-energy.com, Visit our [Tenant Resources](#) page for more information on electric supplier options.

Gas: Glenwood Energy, 513-523-2555, www.glenwoodenergy.org

Water/Trash: City of Oxford, 15 S. College Ave., 513-524-5221, www.cityofoxford.org, Accounts must be set up in person at the Utility Office.

Optional Cable/Internet/Phone Services Information:

Spectrum: (Cable, Internet and Phone Services), 937-765-7275, Contact Michael.Hollen@charter.com to schedule new service.

Cincinnati Bell: (High-speed DSL Internet Service), 513-565-2210, www.cincinnati-bell.com

Frontier Communications: (High-speed DSL Internet Service), 877-462-8188, www.frontier.com

Please Note: No drilling is allowed for the installation of cords or cables without prior written consent from the South Campus Quarter office.

ATTENTION RESIDENTS OF NEWLY RENOVATED UNITS (544 S Campus Ave Apts 25-36 Only):

Spectrum Service: Because these units are currently being renovated, you **MUST** contact your cable/internet provider three weeks ahead of move-in to set up your service. **Contact Michael.Hollen@charter.com (937-765-7275) to schedule your installation. The installation requires a service technician to come to the property; it cannot be completed solely through the mail. Failure to contact Spectrum ahead of time may result in an extended delay in receiving service, possibly even weeks after you move-in.**

Duke Energy Service: Because these units are currently being renovated, please contact Duke Energy no earlier than one week before your move-in. If Duke is unable to set up your service please contact the office.