

South Campus Quarter

Utility Information

Tenants must set up required utilities in their name starting **on or before** their move-in date. **Once you have signed up for the required utilities, email proof of sign-up to the South Campus Quarter office at office@southcampusquarter.com. No keys will be issued without proof of utility sign-up.** Upon the end of your lease, tenants are responsible for disconnecting service **after** vacating the property.

Schedule your utility turn-on a minimum of 2-3 weeks in advance to ensure your service will be ready at move-in time. To avoid a delay in getting internet/cable service, schedule this as well.

Required Utilities:

Campus Courts Apartments: *Electric, (Water/Sewer-SCQ will invoice so no need to sign-up)*
308 S. Campus Ave. Apartments: *Electric*
Bern Street Apartments: *Electric, Gas*
Campus Commons Duplexes: *Electric, Water/Sewer/Trash*
530 S. Campus Ave House: *Electric, Gas, Water/Sewer/Trash*
111 Bern Street House: *Electric, Gas, Water/Sewer/Trash*

Utility Contact Information:

Electric: Duke Energy, 800-544-6900, www.duke-energy.com, Visit our [Tenant Resources](#) page for more information on electric supplier options.

Gas: Glenwood Energy, 513-523-2555, www.glenwoodenergy.org

Water/Sewer/Trash: City of Oxford, 15 S. College Ave., 513-524-5221, www.cityofoxford.org

Optional Cable/Internet/Phone Services Information:

Spectrum: (Cable, Internet and Phone Services), Contact Keith Beckett, Tenant Representative at 937-479-7101, keith.beckett@charter.com or general sales at 866-943-7630, www.spectrum.com

Altafiber: (High-speed DSL Internet Service), 888-246-2355, www.altafiber.com

Frontier Communications: (High-speed DSL Internet Service), 877-462-8188, www.frontier.com

Please Note: No drilling is allowed for the installation of cords or cables without prior written consent from the South Campus Quarter office.

ATTENTION RESIDENTS OF NEWLY RENOVATED UNITS (542 S Campus Ave Apt 13-24 Only):

Spectrum Service: Because these units are currently being renovated, you **MUST** contact your cable/internet provider three weeks ahead of move-in to set up your service. **Contact keith.beckett@charter.com (937-479-7101) to schedule your installation. The installation requires a service technician to come to the property; it cannot be completed solely through the mail. Failure to contact Spectrum ahead of time may result in an extended delay in receiving service, possibly even weeks after you move-in.**

Duke Energy Service: Because these units are currently being renovated, please contact Duke Energy no earlier than one week before your move-in. If Duke is unable to set up your service please contact the office.